

I can't scan or upload

Instant Intelligence uses a system of groups to determine what users can do in each folder. If you cannot scan or upload files, it is because an administrator has not given you access, so you need to contact your system administrator to rectify the issue.

Last Modified By: II Customer Services, 30th April 2009

<http://www.instantintelligence.com/knowledgebase/TroubleshooterGuide50016.aspx>

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